

Howard Miller Library and Community Center Director's Report

February 2026

Library Events and Programming Highlights

Community/Adult Events



Figure 1: Couples Cupcake Decorating Program on February 11th

- In honor of Valentine's Day, we offered a Couples Cupcake Decorating program with 10 in attendance.
- To celebrate the Winter Olympics this month we offered a Winter Olympics Reading Program for all ages. Patrons were encouraged to sign up on Beanstack and track reading time for the month of February with the goal of reading 300 minutes per participant. 164 patrons participated, and 96 successfully completed the challenge.
- Hosted the monthly OAISD Monday Movie for special needs adults with 39 in attendance.

Youth and Family Programs



Figure 2: Lego Club on February 3rd

- February 7th was national Take Your Child to the Library day and we offered a self-paced library scavenger hunt for families. 42 patrons participated.
- We provided a teen hang out room on the Zeeland Public School half-day February 26th – 128 kids attended.
- Offered weekly Lego Club for families on Tuesdays this month.
- Hosted 1 school/homeschool field trip to the library with 17 students attending.

Staff Highlights

- Lauren Bosma, Library Page, resigned from her part-time position due to health reasons.
- Peter Smedley started as the new Library Page on Thursday February 26, part-time.
- Amanda Hanson met with City administrators to go over budget plans for FY 2026-2027.

Strategic Plan and Support Goals Updates-2026

City of Zeeland Strategic Action Plan – Proposed Library Support Goals

Goal 1: Train staff in the use of Library IQ, an online collection management tool that integrates with our current Integrated Library System (ILS) to provide real time circulation and cataloging information.

- Status: Underway.
- Outcome Indicator:

- Initial staff training webinar performed by Library IQ trainer on February 19, 2026.

Goal 2: Complete sound-absorption installation project for library to treat acoustic issues

- Status: Ongoing
- Outcome Indicators:
 - ABD Engineering performed acoustic testing of the space on January 18, 2026.
 - Findings report has been received and is under review to determine next steps in noise abatement project for the Library.

Goal 3: Digitize library registration cards and Library of Things waivers.

- Status: Ongoing
- Outcome Indicators:
 - IT purchased and installed a portable Ricoh document scanner. Scanning process still needs to be determined by library staff.

Goal 4: Work toward meeting website compliance with WCAG 2.2 AA accessibility standards mandated for April 2027.

- Status: Ongoing – Audit activities have begun. Remediation efforts have begun.
- Outcome Indicators:
 - Conduct a comprehensive accessibility audit.
 - Develop remediation plan and implement technical and design improvements.

Update on HML Strategic Plan Goals

Goal 1: Strengthen community engagement through robust core services

- Outcome Indicators:
 - WCAG 2.2 AA compliance updates to website.

Goal 2: Enhance library spaces and operations for maximized usage

- Outcome Indicators:
 - Acoustic testing by ABD Engineering completed in January 2026.
 - Plan is being developed to treat sound issues based on recommendations made in the findings report from ABD Engineering.

Goal Area 3: Prioritize organizational culture and staff development

- Outcome Indicators:
 - Reserved training with Zingerman’s ZingTrain staff in customer service excellence and staff communication for Staff Development Day, October 12, 2006.
 - 7 staff members participated in 2 online professional development classes.

Looking Forward

- Quilt show will return to the library in March.
- Budget for FY 2026-2027 will be finalized by City Council.

By the Numbers

HML By the Numbers – February 2026

	February		
	2026	2025	% Change
Visitors	8,428	8,931	-6%
Curbside Delivery	10	13	-23%
Digital Downloads	6,092	7,013	-13%
Physical Items (Circulation)	24,067	25,541	-6%
Computer Sessions	378	512	-26%

Figure 3: Table showing an increase in visitors, digital downloads and computer sessions and a reduction in curbside deliveries and physical items in circulation

Program Attendance Summary

Children’s Programs:

- 24 Programs – 589 Participants

Teen Programs:

- 3 Programs – 16 Participants

Adult Programs:

- 2 Programs – 49 Participants

Outreach Programs:

- 2 Programs – 38 Participants

Passive Programs:

- 2 Programs – 292 Participants

Howard Miller Community Center Usage Statistics – February 2026

Number of events:

- 24 Events

Fee-exempt events:

- 9 Events with fee-exempt room usage

Estimated attendees:

- 751 Attendees
 - Estimate based on what event organizers reported – some events do not report attendees

Community Center Events/Updates:

- None