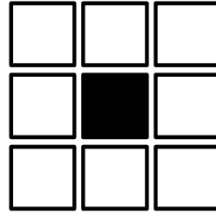


November 2024



November 2024



DIRECTOR'S REPORT

November 2024

Library Events/Programming Highlights

- Lakeshore Big Read programming events took place this month including a Big Read Storytime, Big Read Movie event and a Mini Read Sing Song Yoga program for toddlers.
- The Adult Watercolor Holiday Card Class had to be cancelled due to a sudden illness for the presenter.
- Wednesdays in November Miss Jessica hosted the Toddler Play Hour with an average of 58 in attendance.
- Movie Monday for OAISD special needs young adult with 46 in attendance.

Staff Highlights

- Megan Hoeksema, Librarian I, began with the Library on November 12th. She works 20 hours a week and comes from a publishing background.
- Catherine Broadbooks was promoted to a Librarian II as of November 12th working 24 hours a week. She will take over responsibility for the Large Print collection development and new items processing.
- Jessica Volkers and Julie Russell attended the CSLP Summer Reading Program workshop for Children's librarians on Friday November 22nd.
- Howard Miller Library hosted the monthly meeting for the Lakeland Library Cooperative's Circulation Committee on Wednesday November 20th.

City of Zeeland 2024 Strategic Action Plan – Library Operational Goals Updates

- Progress working towards the operational goals for the Library to be completed within 2024 include:
 1. **Increase community partnerships and collaborations**
 - a. After the voter approval of the library millage proposal in Olive Township, the contract for library services between Olive Township and the City of Zeeland through the Howard Miller Library was reinstated for a 4-year term through November 30, 2028.
 - b. Negotiations with Zeeland Charter Township representatives and City of Zeeland representatives resulted in a revised contract for library services between the Zeeland Charter Township and the City of Zeeland through the Howard Miller

Library. This contract was approved will be in effect January 1, 2025, through December 31, 2027.

2. **Refresh/update library space to encourage usage and enhance comfort for patrons**

Decorated for the holidays 😊 .

3. **Optimize training opportunities for all staff including part-time employees**

- a. 6 on demand webinars were viewed by 5 staff members.
- b. 1 staff member attended the Youth Literature Seminar in Kalamazoo on 11/1.
- c. 3 staff members attended the live CPR training offered by Chief Tibbotts of the Zeeland Fire Department.

Looking Forward

- Cookies with Santa on December 18th with goodies provided by our very own Library Advisory Board members.
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HML by the Numbers – November 2024

	November		
	2024	2023	% Change
Visitors	8,629	8,100	7%
Curbside Delivery	10	17	-41%
Digital Downloads	4,926	5,466	-10%
Physical Items (Circulation)	25,359	25,715	-1%
Computer Sessions	421	297	42%

Children's Programs:

- 13 programs – 156 participants

Adult Programs:

- 2 program - 47 participants

Outreach Programs:

- 1 program – Girls Club at Zeeland East High School, 16 participants